

VIRTUAL ROOMS

ON-DEMAND VIDEO FOR INSTANT FACE-TO-FACE MEETINGS ANYWHERE, ANY TIME



Virtual Rooms Summary at a glance:

- Flexible bridging service
- On-demand service, access your Virtual Rooms any time
- Simple to use – no need for techies to set up
- Works with your existing network
- Choose from a range of Virtual Room Packages
- Excellent customer support

Virtual Rooms is a reservationless video service where you get all the advantages of excellent video quality yet you only pay for what you need based on your company's video requirements.

Service Overview

Virtual Rooms is a virtual meeting space that enables multiple users at different locations to connect over video anytime, anywhere. It is an on-demand reservation-less video service. For a fixed fee based on your video usage and the number of 'seats' or 'ports' that you purchase, you get a flexible meeting space that is always available so you can hold video meetings any time that you want.

Virtual Rooms is unique. It allows video participants on different network types, whether they are on IP, ISDN, or even standard broadband to connect into the 'virtual room'. You can even have audio participants joining your Virtual Room. BCS Global takes responsibility for the complex technical configurations that allow the different communication platforms to connect together.

Our Virtual Room service is so easy to use that setting up a video meeting or joining one in progress is as easy as dialling into an audio conference. Best of all, you don't need to change your existing video set up. Virtual Rooms will work with your existing video equipment and your current network.

Reduce travel costs and improve productivity

Virtual Rooms is a proven collaborations service that can change the way your business operates – by reducing travel costs to and from meetings, and improving communications and productivity while at the same time bridging the distance between work colleagues, clients, and suppliers. By cutting unnecessary business travel, Virtual Rooms can also help deliver on your organization's commitment to reducing carbon emissions.

Features

Virtual Rooms – Core Service

- On-demand self-launch service
- Different network connectivity options – Private IP, Internet, ISDN
- Standard and High Definition options
- Free Pin access for added security
- 24/7 live help desk support
- Usage Reports*
- Remote End-User training
- Multiple screen layouts to choose from
- Point-to-Point & Multi-Point video calls

Add-On Options

- Content sharing (documents and PowerPoint presentations)
- Operator – assisted call launching
- Operator – attended call monitoring
- Meeting video recording
- PC/Laptop video (iView)

* Only for select packages

Benefits

Flexibility

You can mix-and-match to create your own 'Virtual Room' based on the numbers of participants connecting into the Virtual Room, the hours of usage, and the type of connectivity – such as private IP, ISDN or public Internet. Anybody can instantly connect into your Virtual Room – from colleagues to suppliers to external companies. BCS Global also offers a suite of add-on services to match your conference needs, ranging from real-time content delivery to call launching, call monitoring and video recording.

Business Continuity and Availability

Backed by our worldwide interconnects and the latest in video bridges and infrastructure, BCS Global has resilient Points of Presence (PoPs) and operating offices in Hong Kong, London, New York and Toronto. We ensure always-on availability and reliability of your Virtual Room. Our 24/7 global customer support provides you with round-the-clock assistance through a free video and audio hotline. Our technical experts continuously monitor your video infrastructure and network performance to deliver the best quality user experience.

Simplicity

Starting a meeting in a Virtual Room or joining one in progress is very easy. BCS Global will pre-configure the rooms based on your requirement; you can choose from multiple room layouts and between continuous presence and voice activation.

Cost Savings

Too often companies are paying for video services that they don't really use. With Virtual Rooms you can stay on your current network and hold multi-point calls, all at a fixed price without compromising on video quality. Virtual Rooms will work with your standard video hardware so there is no need for further investment in video systems. BCS Global will consult with you to find the Virtual Room package that is best suited to your level of video usage, and the type of network connection you're on.

About BCS Global

BCS Global is a leading provider of managed video communication and collaboration solutions. We focus on providing customers with a unique and exceptional video experience through our Virtual Presence service. We connect users across different video devices, from Telepresence and boardroom systems, to desktop and laptop devices – anywhere, anytime, and on any type of connectivity. We are headquartered in the UK with worldwide offices in Hong Kong, Toronto, and New York.

Contact BCS Global

For further information about Virtual Rooms or for general enquiries about how BCS Global can help with your video needs, call us today.

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